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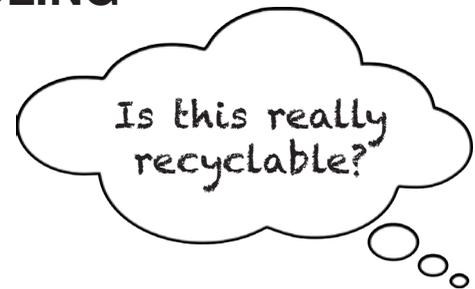
Important information about new recycling standards for Mill Valley Refuse Service customers.

See inside for details.

TAKE THE GUESSWORK OUT OF RECYCLING

If there is any question about what items should *not* go into your recycle cart, our website (millvalleyrefuse.com) has the answer. Our new tool, called “**What Goes Where**,” makes it easy. Just type the name of a material, like “garden hose,” in the field bar and hit ‘Search.’ You’ll instantly learn the proper way to dispose of that item.

Visit millvalleyrefuse.com/what-goes-where to find out WHAT GOES WHERE now!



WHAT GOES WHERE

Recycling, Compost, Garbage & More

Not sure how to properly dispose of something? Search our **What Goes Where** tool to find out if a material can be reused, recycled, composted, or disposed of in your trash.

WHAT GOES WHERE? [Share](#)

Type the name of a waste item and we'll tell you how to recycle or dispose of it.

[Terms of Service](#)



RECYCLING CONTAMINATION IS A SERIOUS PROBLEM

Recycling as we know it is threatened as never before. Last year, China announced a change in its import policies, dubbed “National Sword,” that set strict new contaminants thresholds on the bales of recyclable materials it buys. The stringent new requirements—no more than 0.5% contamination in bales—forces recycling processors to go to extraordinary lengths to try to improve the quality of recovered materials. Additional employees have been added to sort lines. Materials are now often processed, and then reprocessed a second time to produce cleaner bales.

WHAT IS CONTAMINATION?

Recycling contamination occurs when:

- ✓ Non-recyclable items are put in collection carts.
- ✓ Food waste (solid or liquid) in recyclable containers has not been thoroughly cleaned or rinsed, soiling paper products into which it comes in contact.
- ✓ Bags of recyclables are dropped into carts rather than dumping the recyclables in loose. Bags are NOT torn open at the processing plants so the bag, and all its contents, end up in the trash.

OUR RECYCLING CONTAMINATION LEVELS ARE ALARMINGLY HIGH

The demand for cleaner materials has filtered down from China to domestic processors to haulers, like ourselves, and finally down to you, the original source of this waste stream. Now we must take action to “police” individual recycle carts because the processing plant reports our loads consist of about 20% trash.

NEW RECYCLING POLICY

We are dismayed that it has come to this, but it must be the responsibility of each of us to ensure a cleaner stream of recyclable material is delivered to the processing plants.

EFFECTIVE IMMEDIATELY, RECYCLE CARTS WILL NO LONGER BE DUMPED IF THEY ARE HEAVILY CONTAMINATED WITH TRASH.

Instead, our driver will leave a Violation Notice on the cart handle describing the contaminant observed in the cart, and providing an opportunity to clean out the cart for pickup the following week. Or you may opt to request a special pickup (for a fee) after cleaning the cart.

When a cart is tagged, a sticker that describes a number of the most common contaminants will be placed on the cart lid as a permanent reminder of what should NOT be put in the cart.

VIOLATION NOTICE

CONTAMINATED ITEMS FOUND IN CART

Sorry, your cart was not dumped due to the following items found in it.

You may:

1. Clean out cart for pickup on next service day (OK to leave extra by the cart).
2. Call 415-457-9760 for a special pickup (fee will apply).

NOTE: Your cart may be automatically dumped and charged as trash for repeat violations.

These items are not allowed:

- Plastic Bags & Packaging
- Garbage Bags
- E-Waste/Batteries
- Scrap Metal & Hangers
- Food
- Styrofoam
- Diapers
- Clothing

Visit www.millvalleyrefuse.com for more info

VIOLATION NOTICE

PROHIBITED ITEMS

These items are not allowed:

- Food
- Diapers
- E-Waste/Batteries
- Styrofoam
- Garbage Bags
- Plastic Bags & Packaging
- Scrap Metal & Hangers
- Clothing

Visit www.millvalleyrefuse.com for more info

The new Violation Notice sticker (left) is removable and will be placed on cart handles. The Prohibited Items sticker (above) will be applied permanently to your recycle cart.

For more information about proper recycling visit millvalleyrefuse.com